**Assignment 29.2 – Installing and Upgrading Software**

**P1 - Describe the potential prompts that initiate the installation of new or upgraded software**

Installing and Upgrading software is an important part of computer maintenance, and a good way to expand the functionality of a PC. New software can achieve new tasks, fix problems, or make doing something on the computer easier. Upgrading software can fix problems with the old version, add extra functionality, or patch security vulnerabilities.

Usually, the circumstance that prompts the installation of new software is one of two things – a problem needs solving, or a new PC is being set up.  
In the case of a new PC, most users will immediately install software they normally use that does not come with the OS, such as web browsers, office suites, and other tools. This ensures the user is comfortable using and completing tasks on the PC. This is so common that there is a program called Ninite that can automatically download and install a wide range of software.